



2025 - 2026 STAR 1-4 Series Assignment Process FAQs

What is the STAR 1-4 Series Assignment Process?

The STAR 1-4 Series Assignment Process offers athletes a guaranteed opportunity to register for a select number of events during an advanced registration period. This helps athletes, coaches, and parents/guardians better plan and prepare for the upcoming competition season. For skaters to be assigned to an event, completion of the STAR 1-4 Series Assignment Process Survey is required.

How many events am I guaranteed?

Final decisions about the number of assigned events and categories per athlete cannot be made until **after** the closing and review of the 2025-2026 survey. The targeted **minimum** number of events that each athlete who completes the survey accurately will receive is **1 of their top 3 events, with up to 2 categories per athlete**. This is based on historical STAR 1-4 Series Assignment Process data and predicted survey submissions for this season. The number of assigned events each athlete will receive may be subject to change if survey response volume or program capacity differs significantly from expectations.

How do I access the STAR 1-4 Series Assignment Process Survey, and when should I complete it?

The STAR 1-4 Series Assignment Process Survey will open on SkateReg **Monday, September 15th, 2025, at 10:00 AM ET**. The survey **must** be completed by **Monday, October 20th, 2025, at 11:59 PM ET**. If you do not complete the survey by the deadline, you will not be included in the assignment process and must wait for public registration. Late survey completion requests cannot be accommodated.

The STAR 1-4 Series Assignment Process Survey will be communicated through the following channels:

- Sent via e-mail to all subscribers of the Skate Ontario mailing list*
- Posted on Skate Ontario social media platforms including Instagram and Facebook
- Shared on the Skate Ontario Members Portal for clubs and skating schools
- Linked on the [main page](#) for the STAR 1-4 Series Assignment Process
- ***NEW*** Listed on the SkateReg “Events & Courses” page once the survey opens
- ***NEW*** Emailed directly to Ontario clubs and skating schools registered with Skate Canada
- ***NEW*** Emailed directly to coaches who were listed as an Attending Coach at a 24-25 season STAR 1-4 Series event.

**To sign up for the Skate Ontario mailing list, please click [here](#) and scroll to the bottom of the page.*

To access the main information page for the 2025-2026 STAR 1-4 Series Assignment Process, including helpful tools such as FAQs and survey preview, please click [here](#).



What happens if I miss the deadline to complete the survey? Can I still complete it?

No – if you miss the deadline to complete the survey (Monday, October 20th, 2025, at 11:59 PM ET), you will be required to wait until public registration opens for your desired event(s). Late survey completion requests cannot be accommodated. Please ensure you monitor your emails and Skate Ontario social media platforms so that you don't miss any reminders about the survey.

What if my survey is incomplete or completed incorrectly?

Surveys that are incomplete or completed incorrectly will not be reviewed until after all assignments are complete for those who completed their surveys correctly. This means that you may not receive any event assignments, or that you may be assigned to an event you did not select in your survey. It is important that you read the instructions carefully and ensure you complete your survey correctly.

What is considered incomplete or incorrect:

- You selected fewer than three (3) different events.
- You assigned duplicate events to your rankings, for example – you assigned the same event as Event Choice #1 and #2.

Will Supplementary categories that are offered at STAR 1-4 Series events be included in the survey?

No - The STAR 1-4 Series Assignment Process Survey includes only Free Skate and Ice Dance categories for STAR 1-4 for the 2025-2026 season. For any STAR 1-4 Series events that offers supplementary categories, skaters will need to wait for public registration and is space permitting.

I'm not sure what level I will be next season - will I be able to register for any category?

Yes. Skaters are encouraged to register for the category & level that is most appropriate for their level at the time of registration.

I'm a coach – can I fill out the survey for my skaters?

It is recommended that parents/guardians or skaters complete the survey using their own SkateReg accounts. If a coach wishes to complete the survey for their skater, they must first ensure:

1. The Skater/Parent/Guardian has created a SkateReg user account
2. The skater's profile has been created under the Skater/Parent/Guardian's User account



3. The coach has a SkateReg user account and selects the skater's EXISTING profile in the survey – do not create a duplicate profile for your skater(s). Administrative fees will apply for the merging of any duplicate profiles created.

When will I find out which events I have been assigned to after I complete the survey?

Skaters can expect to receive an email with their event assignments by **4:00 PM ET Friday, October 24, 2025**. Please ensure your SkateReg account information, including user account email address, is correct. You will receive your assignment information and advanced registration links by email to the email address on your SkateReg user account. Skate Ontario is not responsible for user-input errors on SkateReg accounts. If there is a typo in your email address, you may not receive your assignment information. Please verify this information before submitting your survey. Assignment emails will be sent from eventassignment@skateontario.org.

How soon will I receive my advanced registration links for my assigned events?

You can expect to receive your advanced registration link to the email address on your SkateReg user account no later than **4:00 PM ET the business day prior** to the scheduled Advanced Registration period for your assigned event. If you do not receive your link, please ensure:

- you are assigned to the event, and
- you have checked your junk mail.

If you are still unable to locate the email with your advanced registration link, please contact eventassignment@skateontario.org for assistance.

I can no longer attend the event I've been assigned to – can I change my event assignment?

No. Event assignments are final. Any requests to change event assignments will be reviewed on a case-by-case basis. You are not required to register for an event that you have been assigned to. Skaters may register for another event during public registration, space permitting.

Questions?

If you have a question about the 2025-2026 STAR 1-4 Series Assignment Process Survey, please contact eventassignment@skateontario.org.

For general questions about Skate Ontario events that are not related to the assignment process, please email events@skateontario.org.