

STAR 1-4 Assignment Process FAQs

What is the STAR 1-4 Assignment Process?

The STAR 1-4 Assignment Process was developed in response to feedback received from the 2023-2024 season, and to help alleviate event waitlists. The goal of this assignment process is to guarantee STAR 1-4 skaters the opportunity to perform at least once in the 2024-2025 season, in alignment with Skate Canada's Long-Term Development (LTD) for the Learn-To-Train stage. Further to the STAR 1-4 Assignment Process, additional STAR 1-4 Events have been added to the 2024-2025 calendar to help meet the demand for skaters to perform at this level.

Parents of STAR 1-4 skaters will have the opportunity to complete a survey and select their top 2 choices of the STAR 1-4 event they would like to attend. Skaters who complete the STAR 1-4 Assignment Process Survey will be assigned to one (1) event, guaranteeing them the opportunity to participate and register at their leisure during a defined registration timeline. Skaters wishing to register for additional events must do so through public registration, space permitting.

How do I access the STAR 1-4 Assignment Process Survey, and when should I complete it?

The 2024-2025 STAR 1-4 Assignment Process Survey will open **Monday, September 16th, 2024, at 10:00 AM ET**, and must be completed by **Sunday, October 20th, 2024, at 11:59 PM ET.**

If you do not complete the survey by the deadline, you will not be included in the assignment process and must wait for public registration. Late survey completion requests cannot be accommodated. Event assignments are *not* completed on a first-come, first-served basis. All survey responses received before the deadline are treated equally.

The STAR 1-4 Assignment Process Survey will be completed through Google Forms and the link to complete the survey will be communicated through the following channels:

- * Sent via e-mail to all subscribers of the Skate Ontario mailing list*
- * Posted on Skate Ontario social media platforms including Instagram and Facebook
- * Shared on the Skate Ontario Members Portal for clubs and skating schools
- * Linked on the <u>main page</u> for the STAR 1-4 Assignment Process

What is the difference between the STAR 1-4 Assignment Process and the Provincial Series Assignment Process?

The STAR 1-4 Assignment Process is intended for skaters who wish to compete at a STAR 1-4 level. The Provincial Series Assignment Process Survey is for skaters who wish to compete at a STAR 5 level and higher, as well as Adult skaters.



^{*}To sign up for the Skate Ontario mailing list, please click <u>here</u>.



What categories are included in the STAR 1-4 Assignment Process? Will STAR 3 & 4 Synchro be included?

For the 2024-2025 season, only freeskate and ice dance categories will be included in the STAR 1-4 Assignment Process. As Synchro waitlists were not as robust as singles last season, synchro will not be included in this season's assignment process. This will be considered for future seasons based on this year's data.

Supplementary categories, including individual & team elements, showcase, and creative improv, will only be offered during public registration (space permitting) and will not be included in the STAR 1-4 Assignment Process.

What happens if I miss the deadline to complete the survey? Can I still complete it?

No – if you miss the deadline to complete the survey (Sunday, October 20, 2024, at 11:59 PM), you will be required to wait until public registration opens for your desired event(s). Late survey completion requests cannot be accommodated. Please ensure you monitor your emails and Skate Ontario social media platforms, so you don't miss any reminders about the survey.

Am I guaranteed to be assigned to the event that I request on my survey?

Event assignments are not guaranteed; however, Skate Ontario will endeavour to assign every skater who completes the survey to their first or second choice.

Can I be assigned to more than one STAR 1-4 event?

Skaters who complete the STAR 1-4 Assignment Process Survey will be assigned to one (1) event, guaranteeing them the opportunity to participate and register at their leisure during a defined registration timeline. Skaters wishing to register for additional events must do so through public registration, space permitting.

I've already completed the Provincial Series Assignment Process survey – can I complete this one too?

Skaters may only be assigned through one (1) assignment process. If you've completed the Provincial Series Assignment Process survey but have decided that your skater would be better suited to compete at a STAR 1-4 level this season, please contact the Events Team to have your Provincial Series Assignment Process survey submission removed. You will then be able to complete the STAR 1-4 Assignment Process Survey and be assigned to one (1) STAR 1-4 event this season.

Once the STAR 1-4 Assignment Process Survey has closed, Skate Ontario will verify that the skaters who have completed the survey have not already been assigned under the Provincial Series Assignment Process.





I will be completing the survey for more than one child – will all my children be assigned to the same event?

While we will endeavour to assign skaters from the same home club and family together, this may not always be possible.

When will I find out which event I have been assigned to after I complete the survey?

Skaters can expect to receive an email with their event assignment by 4:00 PM ET Tuesday, October 22, 2024. Please ensure you make note of the email address you indicate on the survey as this email address is where you will receive not only your event assignment information, but your advanced registration link as well. If you need to update the email you indicated on your survey, please contact Stephanie Lafleur at slafleur@skateontario.org for assistance.

How soon will I receive my advanced registration link for my assigned event?

You can expect to receive your advanced registration link to your email no later than 4:00 PM ET the business day prior to the scheduled Advanced Registration period for your assigned event. If you do not receive your link, please ensure:

- you are assigned to the event, and
- you have checked your junk mail.

If you are still unable to locate the email with your advanced registration link, please contact Stephanie Lafleur at slafleur@skateontario.org for assistance.

I can no longer attend the event I've been assigned to – can I change my event assignment?

Event assignments are final. Any requests to change event assignments will be reviewed on a case-by-case basis. You are not required to register for an event that you have been assigned to. Skaters may register for another event during public registration, space permitting.

Can I receive an advanced registration link for other events, even if I have not been assigned to them?

No – the goal of the STAR 1-4 Assignment Process is to provide skaters across the province, if they so choose, with an opportunity to compete at least once in the 2024-2025 season, in alignment with the Skate Canada Long-Term Development (LTD) for the Learn-To-Train stage. If you would like to register for an additional event, you will be required to wait until public registration opens. As public registration spots may be limited, skaters may be placed on a waitlist once public registration has filled. Skaters will be contacted by email only if additional spots become available. Skaters are not guaranteed registration for any events beyond those that they have been assigned to.





I'm a coach – can I fill out the survey for my skaters?

It is recommended that parent/guardians complete the survey. If a coach would like to complete the survey for their skaters, it is recommended that the email address entered on the survey be that of the skater's parent/guardian.

Will my coach receive a copy of my event assignment?

Yes! Coaches will receive a copy of your event assignment, provided you enter the correct email address in the Coach Email field when you complete your survey.

Questions? Contact the Skate Ontario Events Team at events@skateontario.org

