## Abide by Skate Ontario's Code of Conduct

SKATE ONTARIO

comply with Skate Ontario by-laws, policies, procedures, rules and regulations

- demonstrate respect to all individuals and groups
- · refrain from any behaviour that constitutes harassment



Click here to
view Skate Ontario's —
Code of Conduct

SKATE ONTARIO CODE OF CONDUCT



## Follow the Safe Sport principle of the Rule of Two

- never be alone or out of sight with a skater
- be within earshot and view of another volunteer
- include parents/ guardians on all forms of communication (texts, emails, social media, etc.)







RULE OF 2 1 adult, 2 children



1 adult, 1 child

## Act in a kind and positive manner with all stakeholders

- interact using positive and professional language (in person and on social media)
- remember that the needs of the skaters are most important
- understand that skaters may be under stress



be **POSITIVE** 

**PROFESSIONAL** 



Understand your requirements as a volunteer



- review the Event Volunteer Risk Level Matrix document plus complete additional requirements as needed
- complete a BackCheck if required (high risk positions only)



## → Take appropriate action if something is wrong

- respond to the needs of the situation to ensure the well-being of all stakeholders
  - \* inform medical services if required
  - \* trust your gut: **if you see something, say something**
  - \* speak to the volunteer contact/coordinator







