

Registration Process Update – September 30th, 2019

***Please watch the most recent Facebook Live on Pre-Registration to hear important updates -**
<https://www.youtube.com/watch?v=NoZbkzTVyLs&feature=youtu.be>

Facebook Live Highlights

1. **Reminder – The Pre-Registration process was coach driven.** Skate Ontario worked with a group of (15) coaches, from across the province, representing rural and urban clubs, large clubs and big clubs, clubs that run in the summer and clubs that do not operate all year round to develop the pre-registration concept. Once the concept was developed and built in Uplifter, 30 + coaches piloted the new process.
2. **Increased capacity in competitions for the 2019-2020 season (capacity= more spots).** For this upcoming 2019-2020 season, Skate Ontario has ensured there are actually more spots for skaters at competitions than in 2017-2018. (Which was the first year of the amalgamation, where all events were status quo).
 - **Number of registrations/spots in 2017-2018 = 16, 621**
 - **Number of registration/spots for 2019-2020 = 17, 314**
3. **Skate Ontario added more competitions to the 2019-2020 competition calendar in both the Super Series and STAR 1-4 Series.** All competitions have host clubs. It is important to note this was not the case for the 2018-2019 season and (4) STAR 1-4 competitions and (1) Super Series did not run because there were no host clubs. This accounted for an estimated 3000 spots lost.
4. For the 2019-2020 season, Skate Ontario made sure, during the Bid Application process that **most of the host clubs had 2 pads of ice available for 3 days**, as to create opportunities for the greatest number of skaters.
5. **Early results of Coach Pre-Registration –** Coaches ‘padded’ their numbers and in some occasions both team coaches completed the pre-registration for the same athletes, which inflated the total number of spots requested and consequently undermined the process. The total requested spots from coaches was 27,000.
6. **Outcome from Skate Ontario calling coaches to verify submitted numbers was relatively positive and coaches released 2400 spots.** This was helpful; however the high number of spots were not expected and unfortunately, coaches will not get the number of competitions we had all planned for.
7. **Final numbers of how many events coaches will get for the STAR 1-4 Series**
 - Number of coaches that will get 1 event – 389
 - Number of coaches that will get 2 events - 141
 - Number of coaches that will get 3 events - 11
 - Number of coaches that will get 4 events – 0
 - Number of coaches that will get 5 events – 0
8. **Final numbers of how many events coaches will get for the Super Series**
 - Number of coaches that will get 1 event – 345



- Number of coaches that will get 2 events - 125
 - Number of coaches that will get 3 events - 13
 - Number of coaches that will get 4 events – 2
 - Number of coaches that will get 5 events – 0
9. **Synchro Series** – All 200+ teams will get into every competition they requested!
- This includes teams from out of province and out of country.
10. **Update on the first (3) competitions that were part of pre-registration**
- **Super Series – Skokie Skate (Huntsville)**
 - 528 links were sent to coaches (equates to number of reserved pre-registration spots)
 - 253 athletes registered during the pre-registration window
 - 275 links not used (equals 275 spots not taken)
 - 6 coaches did not use their link at all
 - 420 number of spots taken after Final Registration closes
 - 361 number of registration from Skokie Skate 2018-2019
 - **Super Series – Blades in Baltimore (Baltimore)**
 - 265 links were sent to coaches
 - 88 athletes registered during pre-registration window
 - 177 links not used (equals 177 spots not taken)
 - 16 coaches did not use their link at all
 - 175 number of spots taken after final registration closes
 - The event did not reach max capacity during final registration
 - **Super Series – KIS (Kesiwck)**
 - 550 links were sent to coaches (equates to number of reserved pre-registration spots)
 - 220 athletes registered during the pre-registration window
 - 330 links not used
 - 23 coaches did not use their link at all
 - 590 number of spots taken after Final Registration *no waitlist
11. **Coach Next Steps** - As a coach, if you completed the Pre-Registration process in between June and July you will receive an email from Skate Ontario by the end of this week. You will get a separate email for each series, if you completed all series. Example, you will get one for Super Series, STAR 1-4 and Synchro Series.

Instructions for next steps will be included in the email, coaches must send link to parents in order for parents to register and pay for the corresponding competition.

Reminder – the link allows the parents to register and pay within a 7 day window at their leisure. Please be mindful of the registration opening and closing dates. The email will include a link to the full listing.

12. **Optional** – If coaches no longer need all pre-registration numbers and want to release those spots, please email events@skateontario.org directly.



13. Pre-Registration Myth Busters

- **Myth #1** - If you did not get a Pre-Registration link, you can't register during Final Registration. No, that is not the case. **Anyone can register during Final Registration.**
- **Myth #2**- The coach that is listed as the 'Attending Coach #1' has to coach the skater at the competition. No, that it not the case. Pre-registration links are connected to email addresses, the 'Attending Coach #1', must match the email of a coach that was given pre-registration links.
- **Myth #3** – Ontario membership numbers are on the decline. No, we received updated registration statistics from Skate Canada and based on registrations, we have growth.
- **Myth #4** – As a coach I do not have to share my links with parents. No, you must share your pre-registration links, otherwise they will not be able to benefit from the parent pre-registration window.
- **Myth #5** – Why didn't I get my first choice? The main goal from an assignment perspective of pre-registration was to get the greatest number of skaters into the most amount of competitions. Keeping that in mind, interest in competitions was different across the province. From a first-choice perspective, some competitions were oversubscribed just based on the 1st choice alone. What is meant by this is, if you take the Super Series in Lasalle for example, the request for coaches was for 985 spots and we had 552 pre-registration spots max for Lasalle.

In the first round of assigning coaches to competitions we wanted to try and get the most amount of coaches into their first or second choices. However, right out of the gate if I bring back the Super Series Lasalle example, we could not honour everyone's request who wanted Lasalle as their first or second choice into Lasalle because we had already met and exceeded capacity in the 1st choice.

We continued to go down that path to see if we could make it work by assigning some coach's their 1st, 2nd or 3rd choice, but there were many cases that we had needed to give coaches their 4th or 5th coach in order to ensure the guiding principle of ensuring we were getting the greatest number of skaters into the most amount of competitions.

