

## 2019/20 Event Registration Process FAQs

### Coaches

- **Is there a cost associated with completing the Coach Pre-Registration form?** There is no cost to complete the Coach Pre-Registration form.
- **Do coaches who complete the Coach Pre-Registration form first, get competition preference?** No. All Pre-Registrations completed between June 20 – July 28 will be reviewed equally, and no preference will be given to early submissions.
- **Can you explain the competition skater selection process?** For each competition, there is a fixed number of available spots for skaters to compete. When the demand exceeds the supply for a given competition, we rely on the data provided to us by coaches in the Pre-Registration process. Based on the priority selection data provided to us through the Coach Pre-Registration process, we will be able to determine:
  - which skaters will be selected;
  - how many skaters will be selected; and
  - which events skaters will have access to register for.
- Please note there are a small number of “last chance” spots set aside in order to balance the events.
- **Will Pre-Registration for supplementary categories be available for Super Series events with STAR 1 – 4 categories? (Example: Elements, Showcase etc).** No. Supplementary categories will not be selected through the Pre-Registration process.
- **What if I do not complete the Coach Pre-Registration process for my skaters?** If you do not complete the Coach Pre-Registration, your skaters will only be able to register for competitions during the “last chance” registration and there will be limited spots remaining, particularly at popular events.
- **What if I forget a skater or start coaching a new skater after I have submitted the Coach Pre-Registration process?** Skaters in this situation will have to register during the “last chance” registration; however, if you happen to have a skater that cannot participate in an event, you can give that spot to another skater in the selected category grouping.
- **What if I want to change one of my event choices after I have submitted the Coach Pre-Registration Process?** You can make changes online between June 20 and July 28. After July 28, it will not be possible to change your top five event choices.
  - The option of registering your skaters for events through the “last chance” registration is available.
- **Is it possible that I may not get any of my choices?** The only way you would not get any of your choices is if every coach in Ontario chose the same five competitions. Otherwise, based on our calculations and forecasting, you should be able to get at least one of your choices.
- **Will the Pre-Registration link work for athletes who are not pre-registered? No.**
  - *For example, “Coach A” indicates in the Pre-Registration that they have five skaters in Pre-Juvenile and wish to compete in “Competition A”. “Coach A” will receive a personalized registration link – for those five athletes – to distribute to parents to register for competition A. “Coach A’s” sixth Pre-Juvenile skater will not be able to register for “Competition A” because “Coach A” only indicated a total of five Pre-Juvenile athletes on the Pre-Registration.*



- After Pre-Registration has closed for a particular event, Skate Ontario will cross-reference the number of registered athletes per coach, and we will notify coaches that have exceeded the number of spots submitted in the Pre-Registration process.
- **When will I receive my confirmed competitions?** Coaches will receive competition confirmation anytime between September 6 and September 30, 2019 by email.
- **What if my club does not operate during summer months?** We recommend you base athlete numbers on last season and anticipate which categories they may be in this year.

## Parents

- **What if my child's coach does not complete the Coach Pre-Registration process?** These skaters will only be able to register during the "last chance" registration and there may be very few spots remaining, particularly at popular events.
- **What if I decide not to register for a competition that my coach has listed as one of his/her choices?** There are no consequences for not registering. **Will I be charged?** No, you will not be charged. The available spot will go to the first come, first served numbers.
- **What if I miss the registration window?** If you miss the registration window, your spot is no longer guaranteed, and you will be required to register during the "last chance" registration.
- **What if my child's coach wants to change one of their events after the Coach Pre-Registration deadline?** Coaches will not be able to make any changes to their events after the Pre-Registration deadline of July 28.
- **Can I still register my child for a competition that the coach has not listed as one of their choices?** Yes, during the "last chance" registration.
- **Will I have to register for supplementary categories separately?** Yes, for year one of the Pre-Registration process, you will have to register for supplementary categories at a different time. The Pre-Registration access link will only allow you to register for STAR 1 – 4 free skate categories.

## Clubs

- **How can clubs help support the new Coach Pre-Registration process?** Clubs can encourage and remind coaches who take skaters to competitions to complete the Pre-Registration survey between June 20 – July 28.
- **Contact [events@skateontario.org](mailto:events@skateontario.org) with any questions you may have about the registration process this year**

