



Ontario
Trillium Foundation



Fondation Trillium
de l'Ontario

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Safe Sport

Safe Sport Framework



Incident Reporting

What is the purpose?

- To record details of an unusual event that occurs at the facility, such as an injury.
- Guarantee insurance compliance.
- To allow us to effectively collect and analyze incident information related to skating.
- Detect trends by club such as bad ice, poor lighting, and ventilation issues.
- This information will allow us to proactively implement preventative measures and best in class safety programs.

Past Incident Report

Date of Incident: August 16, 2015 Time of incident: _____

INJURED PERSON:

Name: Malcolm Kouzan
Address: 91 - 9900 McLaughlin Rd North Brampton ON L6X4Y3
Phone: 905-433-6199 DOB: 14-July-2000
Parent/Guardian: Sheran Kouzan

NATURE OF INJURY/INCIDENT: (Be specific – facts only)

see attached

ACTION TAKEN:

TYPE OF INJURY:

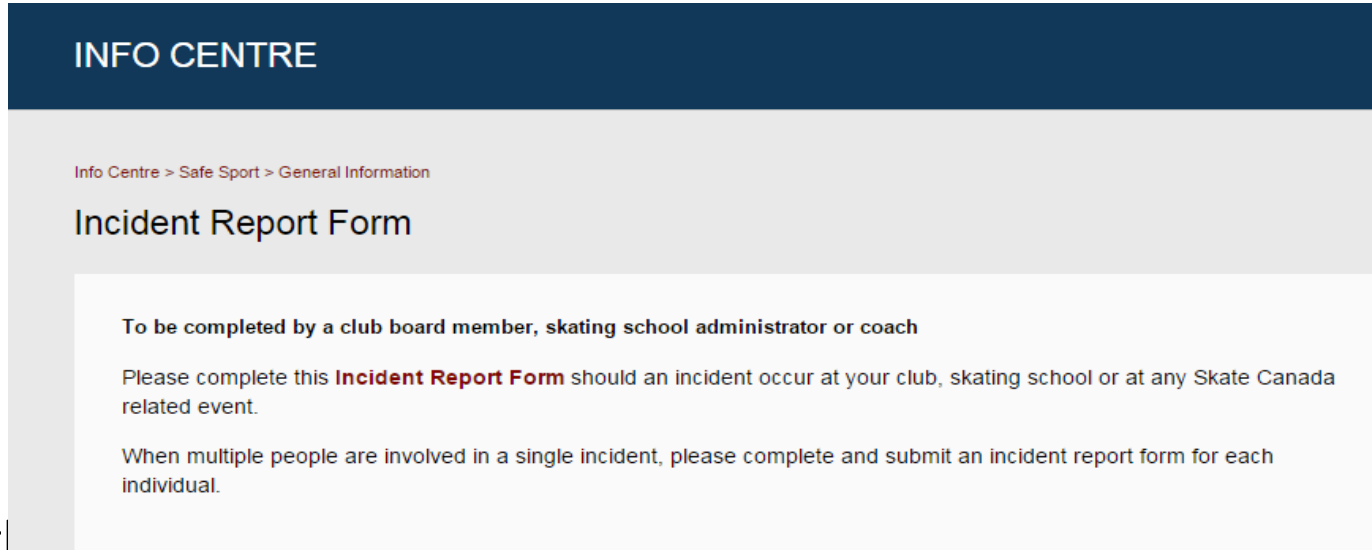
see attached

RECOMMENDATION: (rest, seek medical attention, etc)

see attached

New Incident Report

- On the [Skate Canada](#) website under Safe Sport
- On the [Info Centre](#) under the Safe Sport



INFO CENTRE

[Info Centre](#) > [Safe Sport](#) > [General Information](#)

Incident Report Form

To be completed by a club board member, skating school administrator or coach

Please complete this **Incident Report Form** should an incident occur at your club, skating school or at any Skate Canada related event.

When multiple people are involved in a single incident, please complete and submit an incident report form for each individual.

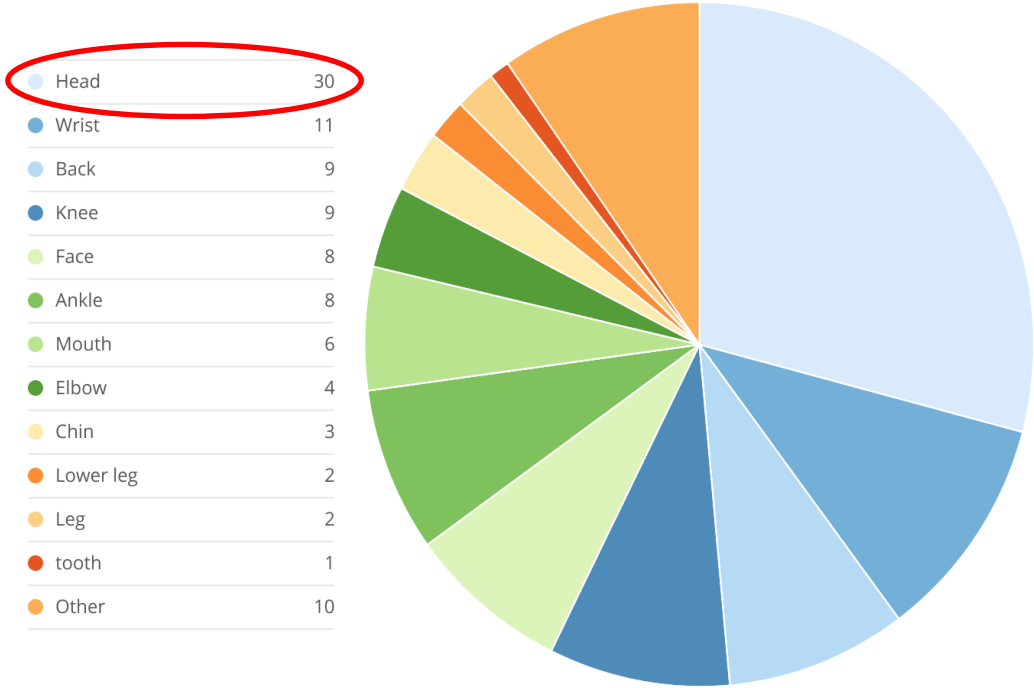
So far t

Who and What is involved in using this tool

- Incident Form is completed and submitted - by a club board member, skating school administrator or coach
- A “Zendesk Ticket” is created - safe sport receives notification of new incident submitted
- Confirmation email is automatically sent to the person that submitted the form - copy of the incident report is included
- All incident reports are shared with BFL Canada
- A copy of the incident report is sent to the registrant involved in the incident for their records

Incident Report

Location of Injury (Sep 16, 2015 - Dec 31, 2015)



Concussions

- Best practices
- Work in progress
- Future initiatives
- Other Medical Emergencies



Best Practices

A medical professional must be immediately contacted if the Skater exhibits one or more of the following symptoms after sustaining a direct blow to the head/face/neck, or impact elsewhere on the body with an impulsive force transmitted to the head:

Loss of consciousness	Seizure	Convulsion	Amnesia
Headache	Pressure in head	Neck pain	Nausea or vomiting
Dizziness	Blurred vision	Balance problem	Sensitivity to light
Sensitivity to noise	Feeling like “in a fog”	“Don’t feel right”	Difficulty concentrating
Difficulty remembering	Fatigue or low energy	Confusion	Drowsiness
More emotional	Irritability	Sadness	Nervous or anxious

Best Practices cont'd

- The skater must be safely removed from the ice and evaluated.
- The skater should not be left alone following a concussion.
- A skater diagnosed with a concussion will not be allowed to return to skate on the same day as the concussion injury.
- The skater must be assessed by a qualified sport medicine physician with experience in concussion management for definitive treatment and return to skate guidance.
- Skate Ontario does have a concussion policy, it is under the Skate Ontario Policy Manual on pages 10-13 and can be found at this link:

<http://www.skateontario.org/wp-content/uploads/2015/09/Skate-Ontario-Policy-Manual-Nov-30-2015.pdf>

Concussion Video:

<https://www.youtube.com/watch?v=zCCD52Pty4A>

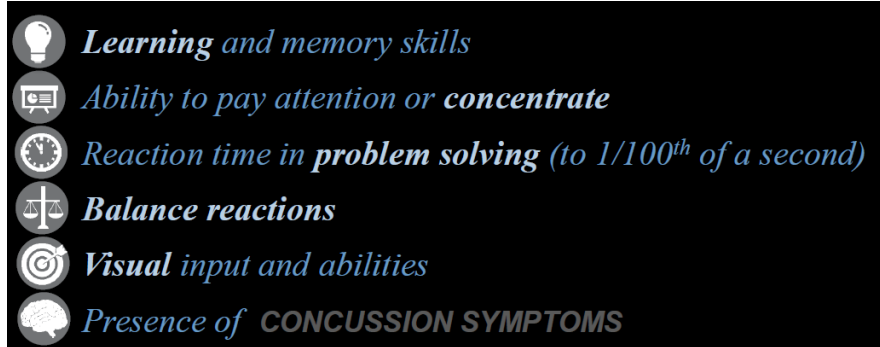
Work in Progress

- Return to play / skate protocols are being developed by our medical team
- Standard Concussion Assessment tool is being developed for clubs to use
- Concussion acknowledgment letter to parents / guardian is being implemented

Future Initiatives

- Baseline Testing

- *A computerized test conducted by a trained health care professional to measure an individual athlete's 'brain function'.*
- *A great tool to help identify timelines for return to skate. Everyone is different!*



- Education

- Develop online education for Skate Canada Coaches, Officials, and registrants

Abuse and Harassment Prevention and Reporting

Among the greatest risks a youth organization faces is an allegation of abuse.

- 165,346 registrants under the age of 18
- 144,588 registrants under the age of 14

What is Child Abuse?

- Physical
- Emotional
- Sexual



Physical

Physical abuse includes a broad range of actions – such as but not limited to:

- Hitting
- Slapping
- Shaking
- Pinching
- Punching

Injuring a child is never acceptable!

Emotional

Emotional abuse reduces a child's self-image. It includes:

- Verbal attacks on the child
- Insults
- Humiliation
- Rejection

Sexual

Child sexual abuse includes a wide range of sexual behaviours that take place between a child and a youth or adult.

Behaviours that are sexually abusive often involve bodily contact however, behaviours may be sexually abusive even if they don't involve contact, such as in the case of genital exposure ("flashing"), verbal pressure for sex, and sexual exploitation for purposes of prostitution or pornography.

Most child sexual abuse is committed by someone the child or the parent knows.

Abuse Prevention

There is not yet universally accepted and proven ways to screen out pedophiles and abusers. However, we must do the following:

- Police Record Checks
- Watch for Grooming
- Reporting
- Training

Police Record Check (PRC)

- A PRC is conducted for all coaches
 - Plan to increase standard to include all databases by 2017
 - Plan to finance the PRC process for all Skate Canada volunteers by 2018
- Renewal is required every 3 years
- Additional screening tools will include reference checks, comprehensive interviews, code of conduct, and training

Watch for Grooming

Individuals grooming children may:

- Find ways to be alone with a child or teen when adults are not likely to interrupt e.g. driving the child home after the practice.
- Ignore a child's verbal or physical cues that he or she does not want to be hugged, kissed, tickled, etc.
- Not respect a child or teen's privacy in the bathroom or change room.
- Discuss or ask a child or teen to discuss sexual experiences or feelings.
- Typically present themselves positively to the child.
- Strike up relationships with the child's parents (single-parent families are prime targets).

Grooming includes parents, coaches, officials and others.

Reporting

- We all must report
- If you have reasonable grounds to suspect that a child is or may be in need of protection, you must promptly report this to the Children's Aid Society (CAS) and Skate Canada's National Service Center.
 - Check the telephone directory for the CAS office closest to you.
 - Report to Skate Canada at safesport@skatecanada.ca
- Here is the list of CAS agencies and their contact that is now posted on the SC Info Center. The information is available in both French and English.
- <https://info.skatecanada.ca/hc/en-ca/articles/208186903-Canadian-Child-Protection-Agencies>
- You do not need to be sure

Training

- Skate Canada is working on online training modules that will be targeted towards different age groups.
- Respect in Sport training is available for clubs, however, a fee is applied.

<https://skatecanada.respectgroupinc.com>

Insurance Program

- Commercial General Liability (CGL)
- Directors and Officers (D&O)
- Accidental Death and Dismemberment (AD&D)
- Coaches Loss of Income
- Sexual Abuse
- Optional policies

Commercial General Liability (CGL)

- All Clubs / Region / Sections, coaches, officials, employees, and registrants in good standing are covered.
- Off-Ice volunteers are also covered at no additional charge.
- This coverage is primary which means that your homeowner's policy will not be affected should a skating-related claim be brought against you.
- Limit of Liability is an inclusive limit of \$5,000,000.
- Legal fees will not affect the limit of insurance. They are over and above the \$5,000,000 limit.

Coverage applies to skating activities and includes fundraising activities. The policy provides coverage for activities such as, promotions, demonstrations, practices, seminars, etc.

- Tenants Legal Liability
- Products Liability
- Property Damage
- Blanket Contractual Liability
- Personal Injury
- Host Liquor Liability
- Non-owned Automobile
- Worldwide Coverage
- Negligence

Directors and Officers (D&O)

- Directors and Officers (D&O) liability insurance covers Skate Canada clubs, sections and schools. The aggregate limit is \$2,000,000.
- Examples that can trigger a claim under this D&O insurance are as follows:
 - Employee discrimination
 - Wrongful dismissal
 - The activities of volunteers and/or employees
 - The enforcement of the association's or Government regulations
 - Providing advice to members
 - Unpaid wages
 - Uncollected withholding taxes
 - Administrative errors and omissions

Accidental Death and Dismemberment (AD&D)

- Pays for bodily injury
- Coverage applies while traveling to and from session
- Excess policy

AD&D cont'd

- Accidental Death - \$25,000
- Dismemberment, Loss of use, Paralysis - \$50,000
- Dental - \$5,000
- Bone Fractures (subject to schedule) - \$500
- Occupational Training - \$5,000
- Tutorial services - \$2,000
- Emergency Taxi - \$75
- Ambulance - \$350
- Physiotherapy - \$300
- Chiropractor fees - \$300
- Repair or replacement of glasses - \$100

Coaches Loss of Income

- In addition to the current mandatory coach's insurance program Accidental Death and Dismemberment (AD&D), a new Weekly Accident Indemnity (loss of income) benefit has been added to provide coaches more suitable coverage.
- A Short-Term Disability or **Weekly Indemnity Benefit** designed to compensate a coach for lost income as a result of short-term absences from work resulting from an accident while coaching or while travelling to and from a coaching activity.

Coaches Loss of Income

	Coverage
Full Disability	66.7% of weekly income to max. \$750.00 per week 0 day wait Payable 52 weeks
Partial Disability	50% of total disability 0 day wait Payable 26 weeks

Sexual Abuse

- Provides coverage for claims alleging sexual abuse / molestation.
- Claims made policy from 2015 without retroactive date.
- All Clubs / Region / Sections, coaches, officials, employees, and registrants in good standing are covered.
- Covers the organization for vicarious liability.
- Criminal activities are excluded.

Optional Policies

Skate Canada has negotiated competitive rates for different, optional, insurances for Clubs and Sections such as:

- Property Insurance
- Valuable Papers
- Dishonesty Insurance
- Electronic Data Processing
- Cyber Risk
- Business Interruption

Insurance FAQ

<https://info.skatecanada.ca/hc/en-ca/articles/204911580-Insurance-FAQ>

Questions



**Thank you to all the individuals who shared
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